



SOOS CREEK WATER & SEWER DISTRICT

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June, 10 2024

«Primary_Contact»

«Contact_Address»

«Contact_City», «Contact_State__Prov» «Contact_Postal_Code»



Location: «Location_Name» • «Address_» • «City_», «State_» «Post_Code_»

RE: Updates to Soos Creek's Cross-Connection Control Program

Our records indicate that you have a backflow assembly at the above location. Soos Creek Water and Sewer District has recently updated our Cross-Connection Control (CCC) Program and wanted to make you aware of a few changes. To view the entire updated program, visit our website at www.sooscreek.com

1. Electronic Notifications

Annual testing reminders & other notifications will now be sent to your email.

Please opt-in for email notifications through one of the following methods:

- Email crossconnection@sooscreek.com, include your name & assembly address
- Complete & return the included insert by mail, please add postage
- Scan the above QR code to text us, include your name, email & assembly address

2. Penalties for Non-compliance

The District is required to report annual backflow test results to the Washington State Department of Health. We appreciate your cooperation in getting your backflow assembly tested annually. To keep the District in good standing with the DOH, the following actions will be taken for non-compliance of annual testing:

- **30 days past due**, penalty fee of **\$100** will be added to your utility billing account
- **60 days past due**, an additional penalty fee of **\$200** will be added to your account
- **75 days past due**, the District will implement **service shut-off**

You may request a one-time extension of 45 days by emailing crossconnection@sooscreek.com

Thank you for your continued participation in our CCC Program. Please remember, annual tests must be completed by a certified Backflow Assembly Tester (BAT) and submitted through our online portal, SwiftComply. A list of BATs and a link to the SwiftComply Portal are available on our website. If you no longer have a backflow assembly at your location, please notify us by email.

Sincerely,

Keely Hogan, CCS

SCWSD Cross-Connection Program Administrator